

**WEDNESDAY 15 SEPTEMBER 2021**

## **Following the Victorian Government announcement of a seven day lock down in Ballarat, the not-for-profit Sovereign Hill Outdoor Museum, Sovereign Hill Hotel and Narmbool will remain closed to the public until Thursday 23 September.**

Sovereign Hill will cancel all bookings, including AURA, until 10am Thursday 23 September and refunds will be automatically issued. Refunds will be received in the next 7 business days. You do not need to contact Sovereign Hill in order to receive your refund.

The museum is taking these steps in line with government requirements as part of the current state-wide response to contain the spread of coronavirus.

Any future bookings past the date of Wednesday 22 September will remain and be notified if there is an extension to restrictions. Regular updates will be provided through Sovereign Hill's website and social media channels.

Extensions will be automatically applied to Annual Passes.

### **ENQUIRIES**

Please contact [enquiries@sovereignhill.com.au](mailto:enquiries@sovereignhill.com.au) if you have any queries.

If you have a school-booking our school bookings team will be in contact with you directly.

### **QUOTES FROM ACTING CEO, KATRINA NITSCHKE**

"We were so looking forward to welcoming regional visitors back for an exciting Spring-themed school holiday program. We are disappointed to be unable to do so this weekend, but the safety of our people, their families and our community are our number one priority."

"It is of course challenging for a lot of businesses, including ours, to operate in times like these. However, we have a very creative and resilient team and we are getting pretty good at adapting to whatever is in front of us."

"Throughout, the support from our staff, volunteers and local community have been fantastic. This support gives us great momentum to modify what we do so we can continue to provide a great experience and connect people to amazing stories of our history."